

## **ACCESSIBILITY AND SERVICE GUIDELINES FOR GUESTS WITH DISABILITIES**

Monmouth Park offers all guests an accessible, safe environment for the enjoyment of varied sporting and entertainment events. Our access and special services will allow all guests with disabilities the opportunity to purchase tickets, park and attend an event with ease and enjoyment.

### **Parking**

The accessible-designated parking facilities are located near the entrance to Monmouth Park off of Oceanport Ave. To gain access to ADA parking, a current disabled placard is required. In the event all of the disabled parking spaces are full upon your arrival at Monmouth Park, please show your disabled placard to a parking attendant and you will be given the option of parking your vehicle in two adjacent regular parking spaces that are open and available at that time. Please contact the office in advance if additional parking arrangements are necessary.

### **Auto Drop-Off & Pick-Up Areas**

During events, our disabled drop-off and pick-up areas are located at the Grandstand Main Gate.

### **Ticket Sales**

Monmouth Park offers accessible seating areas which will accommodate all of its guests. A variety of price ranges exist on a first come first served basis through the facility box office and website. Please inform your ticket seller when requesting an accommodation.

Persons with a disability who desire to sit in the accessible seating area on the second level may call the admission information phone line in advance to make a reservation for the second level. If you need to exchange your ticket for an accessible seat on the day of an event, please contact Monmouth Park staff and your request will be accommodated if seating spaces are still available in the accessible seating area.

### **Disabled Seating**

A disabled seating area for individuals in wheelchairs is provided for all patrons who require a wheelchair or other mobility-related device. Printed maps are available for your convenience in the admissions office adjacent to the main entrance of the facility and are available online at [www.monmouthpark.com](http://www.monmouthpark.com). If you experience difficulty locating the accessible seating area as a result of large crowds, please contact our staff and we will be happy help you locate an accessible seating area. All persons with a disability are entitled to sit with a companion, as set forth below.

### **Companion Seating**

Companion seating in the accessible areas is limited to one companion per accessible seat sold. For individuals in a family, Monmouth Park staff will try to accommodate a request to provide accessible seating for you and your family. Please note that these seats are available at all points of sale (online as well as the Box Office).

**Phone Numbers**

Admission Information: 732-571-5581

**Guests with Service Animals**

Trained guide dogs and service animals assisting guests with disabilities are permitted inside the facility. Please identify such animals to Guest Services Staff upon entry.

**Services Available**

The following services are available to all patrons of Monmouth Park.

- Guest Services: For any questions or concerns during an event, Guest Services Representatives (i.e. Usher, Ticket Taker or Security) are available for assistance throughout the venue or at the open entrances. Staff will assist and direct to services throughout the facilities.
- Personalized assistance with ticket purchases and seating needs through the Box Office.
- Tours of Monmouth Park for individuals or groups wanting to familiarize themselves with the facility layout prior to attending an event. Please call for availability and reservations.